

Leicestershire County Council

Comprehensive Performance Assessment (CPA) scorecard 2007

Overall performance for this Council

This is a council that is improving strongly and demonstrating a 4 star overall performance.



We reached this overall rating by looking at:

- What progress Leicestershire County Council has made in the last year – direction of travel
- How Leicestershire County Council manages its finances and provides value for money – use of resources
- How Leicestershire County Council's main services perform – service performance
- How Leicestershire County Council is run – corporate assessment

Service assessments, use of resources and corporate assessments are scored on the Local Services Inspectorate Forum scale:

- 1 = Inadequate performance – below minimum requirements
- 2 = Adequate performance – only at minimum requirements
- 3 = Performing well – consistently above minimum requirements
- 4 = Performing strongly – well above minimum requirements

Direction of travel

The progress Leicestershire County Council has made in the last year

Direction of travel	2005	2006	2007
This assessment indicates the progress being made, or otherwise, to achieve improvement.	improving well	improving well	improving strongly

The following summary has been provided to support the 2007 direction of travel assessment:

Leicestershire County Council is improving strongly. It is successfully implementing plans and improving outcomes in line with its ambitions and is working hard to translate this into improved public satisfaction. The Council consistently delivers services for children and young people at a good level with improved education results at all ages. Progress has been good in improving the quality of life of adults and older people, for example by increasing the take-up of direct payments and providing support to older people to live independently in their own homes. The Council performs strongly in its use of resources and in achieving value for money, but efforts made to develop shared services with district councils have yet to produce tangible outcomes. It effectively engages with local people, including groups at risk of disadvantage. Communities now have better access to services through improved libraries and greater availability of public transport. Waste recycling continues to be top performing, while waste minimisation is improving from a low base. Some community safety goals, including reducing road accident casualties, remain challenging. Overall the Council is well placed to achieve further improvement.

Use of resources

How Leicestershire County Council manages its finances and provides value for money

Use of resources	2005	2006	2007
We have assessed how well the Council manages its finances and provides value for money.	3	3	4

This use of resources judgement is drawn from five individual judgements provided by the Council's appointed auditor:

Auditor judgements	2007
Financial reporting	3
Financial management	3
Financial standing	4
Internal control	3
Value for money	4

Service performance

How Leicestershire County Council's main services perform

Service area	2005	2006	2007
Children and young people - The Council's performance in providing children's services, such as children's education and social care. The joint assessment is made by the Commission for Social Care Inspection and Ofsted following a review of the Council's overall performance and key indicators.	3	3	3
Culture - The Council's performance in services, such as libraries and leisure, as assessed by the Audit Commission.	3	4	4
Environment - The Council's performance in services, such as transport, planning and waste, as assessed by the Audit Commission.	3	3	3
Social care (adults) - The Council's performance in adult social care services. The assessment is made by the Commission for Social Care Inspection following a review of the Council's overall performance and key indicators.	3	3	3

Corporate assessment

How Leicestershire County Council is run

Corporate assessment	2007
In assessing how the Council is run, the Commission considers what the Council, together with its partners, is trying to achieve; what the capacity of the Council, including its work with partners, is to deliver what it is trying to achieve; and what has been achieved?	3

Score used is from the 2004 corporate assessment.

The way we carried out corporate assessments changed from 2005 onwards. Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.

Please visit the Audit Commission website (www.audit-commission.gov.uk) for the full version of this scorecard.