

Site rules

General

1. Site users must always follow the instructions of the site staff. The decision of site staff is final.
2. Pedestrian access is prohibited at all sites except Barwell and Mountsorrel.
3. This site is ONLY for the depositing of household waste and certain non-household wastes subject to the payment of applicable charges. For waste types currently accepted at the sites please visit www.leicestershire.gov.uk/waste.
4. Trade waste is not accepted at this site at any time. Depositing or attempting to deposit such waste is an offence.
5. No children or pets allowed out of vehicles at any time.
6. All waste shall be deposited in the areas or containers designated for that waste or as directed by site staff. If in doubt, site users should seek the advice of site staff. Depositing waste otherwise than in accordance with these rules, is an offence.
7. Do not enter this site if you are displaying symptoms of an airborne disease.
8. Clinical or Infectious waste is not accepted at this site.
9. Mobile phones must not be used by the driver of a vehicle, unless the vehicle is safely parked, with the ignition switched off. Mobile phone use is not permitted whilst walking around site. Please keep engine idling to an absolute minimum and switch off your vehicle if stationary.
10. All items deposited become the property of the County Council. Unauthorised removal of any item is strictly prohibited.

Assistance

11. Physical assistance can only be provided by site staff, when it is requested and needed.

12. Site users are advised to ensure that the removal of waste from a vehicle or trailer is within the capability of the vehicle's own occupants before visiting the site. If you cannot safely lift your items of waste from your vehicle, please bring another adult with you to help unload. Site staff are **not** permitted to remove waste from vehicles or trailers.

Permit Scheme

13. Cars with trailers and vans (with or without a trailer) will need to apply for a permit prior to arriving on site. Please refer to the website for the most up to date information www.leicestershire.gov.uk/waste.
14. All such vehicles constructed, intended, or adapted for the carriage of goods are classed as a van and are not permitted to enter the site for the purpose of depositing waste without a permit.
15. Certain waste streams, such as asbestos, paint and chemicals also require a permit and are restricted to being accepted on certain sites only. Please refer to the website for the most up to date information www.leicestershire.gov.uk/waste.

Safety

16. Footwear must be worn at all times on site. You are advised that sturdy footwear and gloves should be worn whilst using the site and handling your waste.
17. Climbing on walls or equipment is strictly prohibited.
18. All accidents, near misses and incidents must be reported to site staff.

Behaviour

19. No smoking or vaping allowed on site.
20. Physical or verbal abuse of site staff will not be tolerated. Appropriate action will be taken against offenders. CCTV and Body worn cameras are in operation at the sites.