

Changing how we support homeless people

What do you think?



Easy
Read

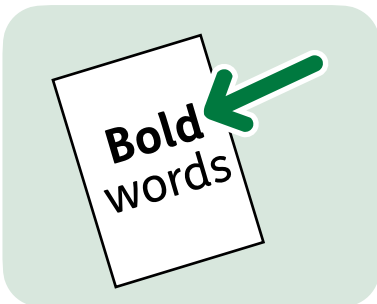
Easy Read



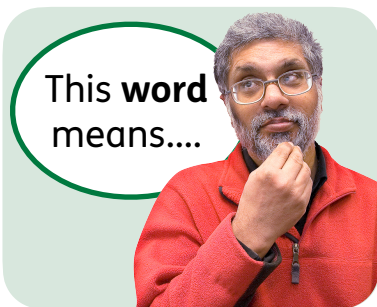
This is an Easy Read version of some information. It may not include all of the information but it will tell you about the important parts.



This Easy Read booklet uses easier words and pictures. You may still want help to read it.



Some words are in **bold** - this means the writing is thicker and darker.



These are words that some people will find hard. When you see a bold word, we will explain it in the next sentence.



[Blue and underlined](#) words show links to websites and email addresses. You can click on these links on a computer.

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About this booklet



Leicestershire County Council is looking at ideas to change how we support homeless people, and people who may become homeless.



Before we make our decisions, we want to know what you think.



Please tell us what you think by taking part in our [questionnaire online](#), or by post.



You can ask us to send you a questionnaire by:

- Phoning us: 0116 305 0705



- Emailing us:
phconsultations@leics.gov.uk



We need to have your answers to the questionnaire by midnight on Sunday, 3 September 2023.

How we help homeless people



At the moment, we pay for a service to help support homeless people, and people who may become homeless.



The service helps homeless people to live independently or live with support.



The service helps people in:

- Hostels.



- Some local community places.



- Their own homes.



The service helps people to:

- Learn how to look after themselves.



- Look after their money.



- Find activities to do in the local area.



- Get the health services they need.



- Get support to find a job or training.



- Look after their home.



- Keep safe.

Why change?



Leicestershire County Council has to look at the services it offers.



The current homeless support service ends on 31 March 2024.



We want to look at other options to support homeless people, and people who may become homeless, from 1 April 2024.

Our idea for change



Instead of paying to carry on the current service, we plan to support homeless people, and people who may become homeless, using the public health services we already provide.



This would mean that:

- We would support people all across Leicestershire.



- We would include any adult who is homeless or who might become homeless.



- People would get the support that is right for them.



- The support would focus on improving people's health.



- People would be able to access their support through one main service.



Leicestershire County Council provides First Contact Plus which is a service that is available to all adults in Leicestershire.



First Contact Plus helps people find support with things like:

- Health and wellbeing.



- Money advice.



- Work and training.



- Learning.

Tell us what you think



Please tell us what you think by either:

- Completing our [online questionnaire](#).



- Asking us to send you a questionnaire by post.



You can ask us to send you a questionnaire by:

- Phoning us: 0116 305 0705



- Emailing us: phconsultations@leics.gov.uk



We need your answers to the questionnaire by midnight on Sunday, 3 September 2023.



We are also going to have some information sessions where people can speak to us directly about the changes.

Online



There will be an online information session on Wednesday, 12 July - from 2pm to 3pm.

[Click here to register to take part in the online information session.](#)

Face-to-face



There will be a face-to-face information session on Monday, 7 August - from 10am to 1pm at:

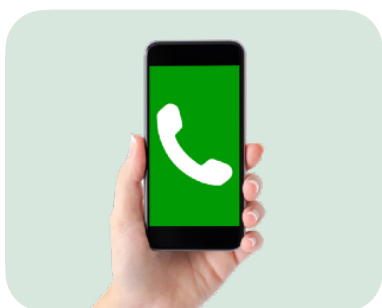
Loughborough Library
Granby Street
Loughborough
LE11 3DZ

[Click here to register to take part in the face-to-face information session.](#)

Find out more



You can look at our website here:
www.leicestershire.gov.uk/homeless-consultation



You can contact us by:

- Phone: 0116 305 0705



- Email: phconsultations@leics.gov.uk

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