

ECO 4 FLEX ONBOARDED

INSTALLER LIST

NOTE:

Householder:

The householder is responsible for any works contract entered into for measures proposed in their home through their chosen installer. Householders are free to approach any participating installer of their choosing and it is recommended that they research installers they may wish to consider. Householders are responsible for any contribution toward costs of works as identified by the installer. Householders are encouraged to carry out their own checks before having works done to their home. These include sense checks such as:

- Checking if you need permission or approval
- Getting a range of quotes from participating companies for comparison
- Checking the contractor has appropriate insurance in place
- Getting a written contract with clear terms and conditions
- Know how to contact the installer should problems arise

More information about this is available via Citizens Advice

Householders are encouraged to research installers before making decisions. This can be done through reading reviews on the TrustMark website, a government endorsed quality register, other third-party review websites or by asking for recommendations or references of similar work recently undertaken.

Please note that as the Council's role is limited to householder eligibility checks. Leicestershire County Council does not commission or contract with installers. Any works agreed to by a household are a contract between the householder and installer. The Council carries out basic due diligence checks to confirm that installers participating in the mechanism locally have accreditation to deliver ECO funding. The Council does not hold ECO funding and is not the decision maker whether measures can be offered utilising ECO funding.

Where issues arise with an installation these should first be raised with the installer. Where a satisfactory outcome cannot be realised consider the following support and guidance available. Leicestershire County Council cannot assist in complaint resolutions regarding ECO funded installations.

TrustMark Dispute Resolution Process www.Trustmark.org.uk

Citizens Advice Consumer Helpline: 0808 223 1133 www.citizensadvice.org.uk

Important note: Closure of ECO4 scheme in 2026:

Government confirmed at the beginning of 2026 via the publication of the Warm Homes Plan that the ECO4 scheme would close in 2026 to support a reduction in household energy bills by removing green levies that fund the scheme from bills. The ECO scheme has been extended beyond the original end date of March 2026 to end in December 2026 however no additional budget has been made available. As a result of this announcement many obligated energy suppliers and industry installers that work with them have exhausted funding and begun to withdraw their offers entirely or are limited in the funding remaining and what measures can be offered. If you wish to apply, you may need to contact multiple suppliers or installers regarding availability of funding and should do so without delay to avoid disappointment.

Leicestershire County Council takes steps to ensure information about participating installers is up to date however please be aware that offers may change at short notice.

INSTALLER	MEASURES
<p>Commercial Improvements Ltd</p> <p>Suite E2, Basepoint Business Centre 110 Butterfield Great Marlings Luton LU2 8DL</p> <p>Tel: 01582 433789 / 07946 110602 Email: info@commercialimprovements.co.uk Web: www.commercialimprovements.co.uk</p>	<p>Cavity Wall Insulation External Wall Insulation Internal Wall Insulation Room In Roof Insulation Flat Roof Insulation Floor Insulation (solid or suspended) Loft Insulation Pitched Roof Insulation Gas Boiler Air Source Heat Pump Electric Storage Heaters Heating Controls Solar PV Panels Draught Proofing</p>
<p>Fairway Energy Ltd</p> <p>Capability House, North Mersey Business Centre, Woodward Road, Liverpool, L33 7UY</p> <p>Tel: 0151 559 1563 Email: enquiries@fairway-energy.co.uk Web: www.fairway-energy.co.uk</p>	<p>Cavity Wall Insulation Internal Wall Insulation Room In Roof Insulation Floor Insulation (Suspended only) Loft Insulation Gas Boiler Air Source Heat Pump Electric Boilers Electric Storage Heaters Heating Controls Solar PV Panels</p>

INSTALLER	MEASURES
<p>Insta Group Ltd</p> <p>Insta House, Ivanhoe Road, Hogwood Business Park, Finchampstead, Wokingham, Berkshire, RG40 4PZ,</p> <p>Tel: 0118 932 8811 Email: info@instagroup.co.uk Web: www.instagroup.co.uk/</p>	<p>Cavity Wall Insulation External Wall Insulation Room In Roof Insulation Loft Insulation Gas Boiler Air Source Heat Pump Electric Boilers Electric Storage Heaters Heating Controls Solar PV Panels High Performance External Doors Window Glazing Draught Proofing Ventilation</p>
<p>South Rings Energy Ltd</p> <p>27 Dollywaggon Way South Rings Business Park Bamber Bridge Preston PR5 6EW</p> <p>Tel: 01772 287053 / 03300 945550 Email: hello@southeringsenergy.co.uk Web: www.southeringsenergy.co.uk</p>	<p>Cavity Wall Insulation Internal Wall Insulation Room In Roof Insulation Floor Insulation (Suspended floor only) Loft Insulation Pitched Roof Insulation Gas Boiler Air Source Heat Pump Electric Storage Heaters Heating Controls Solar PV Panels Draught Proofing</p>
<p>Zero Carbon Emissions Ltd</p> <p>43 Stanhope Road Northampton England NN2 6JU</p> <p>Tel: 07512 376166 Email: info@thezerocarbon.co.uk Web: www.thezerocarbon.co.uk</p>	<p>Cavity Wall Insulation External Wall Insulation Internal Wall Insulation Room In Roof Insulation Floor Insulation (Suspended) Loft Insulation Gas Boiler Heating Controls</p>