



Area SEND inspection

Parent and carer views



This survey is for parents and carers of children or young people between 0 to 25 years old with special educational needs and/or disabilities (SEND).

Please complete the survey online if you can.

You can find the online survey for your local area at:

[Area SEND inspection for Leicestershire Local Area Partnership survey](#)

If you have more than one child with SEND you can use the same link to complete a separate survey for each child.

Please return the completed survey to data.areasend@ofsted.gov.uk by **3pm on 28 September 2026**. Please add Leicestershire to the title of your email.

Welcome

[Ofsted](#) and the [Care Quality Commission](#) (CQC) are visiting to assess how effective the local area partnership's commissioning arrangements are at identifying and meeting the needs of children and young people with SEND. Your views are important to us and will help inspectors understand your child's experience of the arrangements within your

area.

Accessibility

If you have difficulties using this survey, please email lasend.support@ofsted.gov.uk. You can ask someone to email for you.

Safeguarding concerns

If you think a child or young person is at risk of being abused or neglected, contact the children's social care team at your local council. Further information can also be found at [Report child abuse to a local council \(GOV.UK\)](#). You can also contact the [NSPCC](#) on 0808 800 5000.

For young adults over the age of 18, local authorities have adult safeguarding teams. If you are concerned about a young adult, call your local council and ask to speak to the adult safeguarding team or look on the local adult safeguarding partnership website where the details of who to contact should be available.

We will treat the information you give us in confidence. We do not ask for your name, but we may try to identify you if you share something that makes us concerned about you or another person.

Safeguarding disclosures will be passed on to the local council and health services.

Your information

This survey is being administered by SmartSurvey on behalf of Ofsted. Any personal information you submit will be stored and processed for a short period of time by SmartSurvey only. Ofsted will regularly collect submitted information but this will not include any information that will identify you. Ofsted may share this information with CQC as part of the joint inspection.

Ofsted uses machine learning to help find themes in the text box responses we receive. We will give the themes and answers to the inspectors so they can plan their work. Machine learning gives data (information) to a computer so it can learn what to do itself without being told.

What you tell us will be held securely on Ofsted's systems for three years so that it can inform our work. It will then be deleted.

By continuing with this survey, you consent to the transfer of your information from SmartSurvey to Ofsted, see [Ofsted privacy notices](#) (GOV.UK).

For more information about how CQC and Ofsted collect and use data during inspections please see their individual privacy policies:

- [Privacy statement](#) (Care Quality Commission)
- [Ofsted privacy policy](#) (GOV.UK)

1. Do you consider your child to have special educational needs and/or disabilities (SEND)? If you answer 'no' to this question, please do not continue the survey.

(Please choose one)

Yes

Go to question 2

No

Please do not continue with the survey

I am not sure but I think they probably do

Go to question 2

About your child

2. Please describe your child's SEND. (Please choose all that apply)

Autism spectrum disorder

Hearing impairment

Multi-sensory impairment

Moderate learning difficulty

Physical disability

Profound and multiple learning difficulty

Severe learning difficulty

Social, emotional and mental health

Specific learning difficulty

Speech, language and communication needs

Vision impairment

Other

3. If you would like to, please provide further detail to describe your child's SEND.

4. How old is your child? (Please choose one)

0–4

5–10

11–15

16–19

20–25

5. Is your child currently in education? (This could be pre-school, school, college or training) (Please choose one)

Yes

Go to question 6

No, they do not have a place at a school, college or training provider Go to question 8

No, they have a place at school, college or training provider, but they do not go Go to question 8

6. Where is your child currently learning? (Please choose all that apply)

An early years placement (such as a pre-school, nursery, or childminder)

A mainstream school, academy or college

A private school, academy or college

A special school or college

Alternative provision (a setting which provides education for pupils who would not otherwise receive suitable education, because of exclusion from their school, illness or other reasons. For example, a pupil referral unit (PRU), alternative provision (AP) academy, hospital school)

University

My child is educated at home

With an employment training provider

Other – please write the type of setting. Please do not give details of the name and location of the setting.

7. Does your child attend a school, college or training provider in your local area? (Please choose one)

Yes

Go to question 9

No

Go to question 9

Not sure

Go to question 9

8. If you would like to, please can you tell us more about why your child is not at school, college or learning with a training provider?

9. Does your child have an Education, Health and Care Plan (EHC plan)? (An EHC plan outlines the educational, health and care needs of a child or young person. An EHC plan also sets out the additional support required to meet those needs.)
(Please choose one)

Yes

No – we are trying to get one

No – we tried to get one but couldn't

No - we have not asked for one

Not sure

10. Do professionals give you clear information and advice to help you make decisions about your child's future? (Please choose one)

Yes - always

Yes - most of the time

Sometimes

No

Not sure

11. Do you know which services are available to support your child with their SEND? (This could be support from education, health or social care services.)

(Please choose one)

Yes, I know which services are available

I am aware of some available services

No, I am not aware of available services

Not sure

12. Are your child's needs identified and/or assessed at the right time?

(Please choose one)

Yes - always

Yes - most of the time

Sometimes

No

Not sure

13. If you would like to, please tell us more about whether your child's needs were identified and/or assessed at the right time.

Education and training

14. Does your child get the right help and support for their education and/or training? This can include whether the education or training provider they attend meets their needs. (Please choose one)

Yes - always

Yes - most of the time

Sometimes

Go to question 15

Go to question 15

Go to question 15

No	Go to question 15
They do not need support in their education and/or training	Go to question 17
Not sure	Go to question 15

We will now ask you two questions about your child's education or training.

15. What support in their education and/or training could be better?

16. What support in their education and/or training is working well?

Healthcare services

Healthcare services can include seeing doctors, nurses and health therapy services such as speech and language therapy, physiotherapy, occupational therapy and mental health services. This is not an exhaustive list.

17. Does your child get the right help and support from healthcare services?
(Please choose one)

Yes - always	Go to question 18
Yes - most of the time	Go to question 18
Sometimes	Go to question 18

No	Go to question 18
They do not need support from health services	Go to question 20
Not sure	Go to question 18

We will now ask you two questions about your child's health services.

18. What support from health services could be better?

19. What support from health services is working well?

Social care services

Social care services can include visits from a social worker, supported living services, at home care or adaptation and access to leisure activities or short breaks.

20. Does your child get the right help and support from social care services?
(Please choose one)

Yes - always	Go to question 21
Yes - most of the time	Go to question 21
Sometimes	Go to question 21
No	Go to question 21
They do not need support from social care services	Go to question 23

Not sure

Go to question 21

We will now ask you two questions about your child's social care services.

21. What support from social care services could be better?

22. What support from social care services is working well?

Social life

23. Does your child get the right help and support to join in with clubs, activities, to go on holiday or to make friends? (Please choose one)

Yes - always

Go to question 24

Yes - most of the time

Go to question 24

Sometimes

Go to question 24

No

Go to question 24

They do not need support in their social life

Go to question 26

Not sure

Go to question 24

We will now ask you two questions about the support your child receives in their social life.

24. What support in their social life could be better?

25. What support in their social life is working well?

Next steps

26. Does your child get the right help and support to prepare them for their next steps? (This could be getting a job or a voluntary placement or support for how to live more independently.) (Please choose one)

- | | |
|--------------------------|-------------------|
| Yes - always | Go to question 27 |
| Yes – most of the time | Go to question 27 |
| Sometimes | Go to question 27 |
| No | Go to question 27 |
| They do not need support | Go to question 29 |
| They are too young | Go to question 29 |
| Not sure | Go to question 27 |

We will now ask you two questions about the support your child receives to prepare them for their next steps.

27. What support to prepare them for their next steps could be better?

28. What support to prepare them for their next steps is working well?

Where do you live?

This is to help inspectors see if there are different experiences for parents and carers and children or young people with SEND depending on where they live. You do not have to provide this information if you do not want to.

If you would like to provide this information, please write out your postcode in the box below.

29. Postcode