Leicestershire's SEND Services

Inspection Findings and Next Steps

This is a summary of the recent inspection for services for children and young people with Special Educational Needs and Disabilities (SEND) in Leicestershire.

Overall Findings

The inspectors found that services in Leicestershire lead to inconsistent experience and outcomes for children and young people with SEND.

This means that some children and young people get the support they need, but others have different or less positive experiences. The local area will work jointly to make improvements.



Different experiences.
A brighter future is possible - and we will work together to make it happen.

What's working well?

- Some children and young people have their needs identified early and get help before difficulties get bigger.
- Health, education and care professionals often work well together.
- Many children and young people get good support in early years, schools, colleges and specialist settings.
- Some families feel listened to and involved in decisions.
- There are some good examples of support and inclusion for times of crisis and through things like the Dynamic Support Register.

What needs to be better?

- Waiting times for assessments, diagnosis and some services (like mental health, speech and language therapy and occupational therapy) are too long.
- Support is not always joined up across services so children and young people with similar needs can have very different experiences.
- The quality of Education, Health and Care Plans is variable, and some are not updated quickly enough after reviews.
- Some children and young people experience periods of absence or disruption to education or uncertainty about their school or college placements.
- Not all families access the support available while they are waiting for services.

What happens next?

Leicestershire County Council, the NHS and our partners will work together to make improvements. Here are the next steps:

Update our plan

We will update and publish our plan, based on the inspection recommendations.

Work together

Education, health and care services will work more closely to make sure support is consistent and joined up.

Reduce waiting

We will focus on shorter waiting times and better access to the right support at the right time.

Improve experiences

We will make sure EHC Plans are high quality and kept up-to-date and support your needs.

Keep listening

We will continue to hear from children, young people and their families and involve you in shaping what's next.