

Leicestershire County Council Fair Processing Notice

This notice is to tell you about why we need your information and how we will handle it. This notice is for:

Environment and Transport – Residents Parking

What Information do we need from you?

We may record the following data about you: your name, address, contact details, and details of the query.

Why do we need this?

We need this information so that so that we can respond to enquiries.

Why are we allowed to process your information?

Data protection law allows us to process your information within certain conditions. In this case we are using the performance of a public task condition for us to do this.

No sensitive data will be processed as part of this service.

Who will we share this with?

Sometimes we need to share your information with others. We will only do this when it is necessary in order to offer you this service, or if we are required to do so by law. We do not plan to use it for any other purpose or share it for any other use with anyone else.

How will we keep it secure?

We will take all reasonable steps to prevent the loss, misuse or alteration of your personal information. Only the people who need to see your personal information will be allowed access to it. We will not send your information outside of the UK.

How long will we keep it for?

We will only keep this information for as long as necessary or as the law requires. For this service it will be for a period of 7 years.

What if something changes?

If the information you provided changes or your circumstances change please contact etdataprotection@leics.gov.uk If we need to change something like who we want to share this information with, we will ensure that this Fair Processing Notice is updated and re-published.