

Have your say on proposed changes to residential care and short breaks (respite care) for people with learning disabilities in Leicestershire

The Care Act 2014 sets out the council's requirements to provide care and support to adults with eligible needs and carers. The implementation of the Act changes the council's focus from providing particular services to instead meeting the needs of adults who require care and support. This recognises that everyone's needs are different and personal to them, and that the council must consider how to meet each person's specific needs. The Care Act also places duties on council's to ensure that suitable services are available to meet local need.

To respond to changing needs for services the council is proposing changes to long-stay residential and short breaks residential services for adults with learning disabilities.

Hamilton Court Residential Home in Coalville, The Trees Residential Home (Ashwood and Beechwood) in Hinckley and Smith Crescent Short Breaks Service in Coalville were all built some time ago and as places to support people with residential and care needs their usefulness is very limited.

The council is proposing to:

- Support the 11 residents to access suitable alternative accommodation/services and close Hamilton Court in Coalville and The Trees (Ashwood and Beechwood) in Hinckley.
- Close the 6-bedded short breaks service at Smith Crescent in Coalville and support the 23 individuals accessing the service to make use of short breaks facilities elsewhere in the county.
- Expand short break facilities at The Trees in Hinckley through the closure, reconfiguration and refurbishment of The Trees (Ashwood and Beechwood)

The implementation of these proposals would enable the council to meet the changing needs of people who require social care services and save the council around £100,000 per year.

Further information on the proposals can be found here: www.leicestershire.gov.uk/residential_care_and_short_breaks. Please read the supporting information provided before completing the questionnaire.

Thank you for your assistance. Your views are important to us.

For general enquiries or comments about this consultation phone 0116 305 5060 or email carehomes@leics.gov.uk.

Please note: Your responses to the main part of the survey (including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'About you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

Q1 In what role are you responding to this consultation? Please select one option only.

- Residential care service user
- Family / carer of residential care service user at Hamilton Court or The Trees
- Accommodation-based short breaks service user
- Family / carer of accommodation-based short breaks service user
- Member of staff at Hamilton Court or Smith Crescent
- Member of staff at The Trees
- Representative of a social care organisation
- Other care professional
- Interested member of the public
- Other (please specify)

Please specify 'other'

Q2 If you indicated that you represent an organisation, please provide your details.

Name:

Organisation:

This information may be subject to disclosure under the Freedom of Information Act 2000

Residential Care Homes

Reducing demand for residential care and issues around accessibility of the buildings mean that Hamilton Court (Coalville) and The Trees (Ashwood and Beechwood) Residential Homes are unsustainable in the long term.

We are therefore proposing to close these homes once suitable alternative support and accommodation has been found for their 11 current residents.

We believe there is sufficient long stay residential care accommodation available in the Coalville and Hinckley area to meet demand.

Q3 To what extent do you agree or disagree with the council's proposal to...?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
Close Hamilton Court Residential Home in Coalville	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Close The Trees (Ashwood and Beechwood) Residential Home in Hinckley	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Why do you say this?

Q4 To what extent do you agree or disagree with the council's assessment that the local care market has sufficient capacity to meet existing and future demand for residential care accommodation if Hamilton Court and The Trees (Ashwood and Beechwood) were to close?

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Why do you say this?

Should closure of the service be agreed, the individual needs of each current resident of the homes would be taken into account in planning the services they receive in the future. We would involve them, their families/carers, and anyone else who knows them well in a re-assessment of their individual support requirements. The re-assessment would establish the services they need, what types of accommodation they would be interested in moving to and where they would be located.

Q5 To what extent do you agree or disagree with the council's proposals for how we would support existing Hamilton Court and The Trees residents if the homes were to close?

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Why do you say this?

Short breaks accommodation

Smith Crescent is an accommodation-based respite or short breaks service located on the same site as Hamilton Court, in Coalville. The property was not purpose built, and is not well suited to support people with physical disabilities. Although the need for short break accommodation continues to be high, the service at Smith Crescent is not well used.

We are proposing to close the 6-bedded short breaks accommodation at Smith Crescent in Coalville and to improve the short breaks accommodation at The Trees in Hinckley through reconfiguration and refurbishment of the current residential care facilities. The new accommodation would have up to 8 fully accessible places.

Q6 To what extent do you agree or disagree with the council's proposal to close Smith Crescent short breaks service in Coalville?

Strongly
agree

Tend to
agree

Neither
agree nor
disagree

Tend to
disagree

Strongly
disagree

Don't know

Why do you say this?

Q7 To what extent do you agree or disagree with the council's assessment that there continues to be a need for the council to provide suitably accessible accommodation-based short breaks services in the county?

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Why do you say this?

Q8 To what extent do you agree or disagree with the council's proposal to create 8 fully accessible short break bedrooms by redesigning and refurbishing Ashwood and Beechwood following the proposed closure?

Strongly agree

Tend to agree

Neither agree nor disagree

Tend to disagree

Strongly disagree

Don't know

Why do you say this?

Support would be provided to those 23 people currently accessing the short breaks service to ensure that they can continue to access short breaks as required. The improved facilities at The Trees Short Break Service in Hinckley would become an option for those people, along with other short breaks services in the county, located in Wigston and Melton.

Q9 To what extent do you agree or disagree with the council's proposals for how we would support existing users of accommodation-based short breaks at Smith Crescent if the service was to close?

- | | | | | | |
|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|--------------------------|
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Why do you say this?

Q10 Do you have any further comments with regards to the potential impact of any of these proposals, including measures we could put in place to reduce any negative impacts of these proposals?

Q11 Do you have any other comments?

A large, empty rectangular box with a thin black border, intended for the user to provide their comments in response to the question above.

If you indicated you are a service user, a family member / carer of a service user, or an interested member of the public, please complete the 'About you' section. Otherwise, please skip to the end.

About you

Leicestershire County Council is committed to ensuring that its services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community.

We would therefore be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q12 What is your gender identity?

- Male
- Female
- Other (e.g. pangender, non-binary etc.)

Q13 Is your gender identity the same as the gender you were assigned at birth?

- Yes
- No

Q14 What was your age on your last birthday?

- | | |
|-----------------------------------|--------------------------------------|
| <input type="checkbox"/> Under 15 | <input type="checkbox"/> 45-64 |
| <input type="checkbox"/> 15-24 | <input type="checkbox"/> 65-84 |
| <input type="checkbox"/> 25-44 | <input type="checkbox"/> 85 and over |

Q15 What is your full postcode?

This will help us understand views in different areas. It will not identify your house.

Q16 Are you a carer of a person aged 18 or over?

- Yes
- No

Q17 Do you have a long-standing illness, disability or infirmity?

- Yes
- No

Q18 What is your ethnic group? Please tick one box only.

- | | |
|---|---|
| <input type="checkbox"/> White | <input type="checkbox"/> Black or Black British |
| <input type="checkbox"/> Mixed | <input type="checkbox"/> Other ethnic group |
| <input type="checkbox"/> Asian or Asian British | |

Q19 What is your religion?

- | | |
|--|---|
| <input type="checkbox"/> No religion | <input type="checkbox"/> Jewish |
| <input type="checkbox"/> Christian (all denominations) | <input type="checkbox"/> Muslim |
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Sikh |
| <input type="checkbox"/> Hindu | <input type="checkbox"/> Any other religion |

Q20 Are you an employee of Leicestershire County Council?

- Yes
 No

Q21 Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it, but we would be grateful if you could tick the box next to the category which describes your sexual orientation.

- | | |
|--|----------------------------------|
| <input type="checkbox"/> Bi-sexual | <input type="checkbox"/> Lesbian |
| <input type="checkbox"/> Gay | <input type="checkbox"/> Other |
| <input type="checkbox"/> Heterosexual / straight | |

Thank you for your assistance. Your views are important to us.

When the consultation closes on 15 April 2018, we will report the results back to Cabinet in summer 2018.

Please return your completed survey to: Residential Care Review consultation, Room 300B, Leicestershire County Council, Have Your Say, FREEPOST NAT 18685, Leicester, LE3 8XR. No stamp is required.

Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. Leicestershire County Council will not share any information collected from the 'About you' section of this survey with its partners. The information will be held in accordance with the council's records management and retention policy. Information which is not in the 'About you' section of the questionnaire may be subject to disclosure under the Freedom of Information Act 2000.