Early Help Services:
Have your say on plans for a new 0-19 Family Support Service
0-19 Family Support Service

Our ‘early help’ services aim to support children and young people and their families so they can:

- Make the most of their lives
- Live in a safe environment
- Deal with challenges

Currently we have 4 services:

- Supporting Leicestershire Families (SLF)
- Children’s Centres
- Youth Offending Service (YOS) and Community Safety
- Early Help Information, Support and Assessment (EHISA)
We want to join these 4 services together to make a Family Wellbeing service for 0-19 year olds.

We plan to deliver this from 15 Family Wellbeing Centres.

These will have space for:

- Group work
- Clinic sessions
- A base for staff

Most of the support will carry on being given in people’s homes and community venues.

We plan to change 15 of our early help buildings, into Family Wellbeing Centres.

We want to know what you think.

Please read through this document and then answer the questions in the separate questionnaire.

Please send us your views by 22nd April 2018.
Why change?

Leicestershire County Council is getting less money from the Government to help pay for services.

We need to reduce the amount we spend on these services by £3.8million.

Currently these 4 services all have separate buildings, staff and management.

We think that joining the services together will:

- Help us give the right support to individual people
- Reduce the costs of providing these services
- Give us the chance to improve how we work
What the services do

Supporting Leicestershire Families (SLF)

SLF works with both families and young people.

It helps people and families who are dealing with issues like:

- Children taking drugs
- Children not going to school or college
- Young people who can’t get a job
- People being abused at home
- Children and young people with health problems
- Children and young people who are involved in crime or anti-social behaviour

SLF works with about 2000 families a year.
Children’s Centres

Children’s Centres work with children aged 0-5 and their families.

They support people with problems like:

- Mental health difficulties
- People being abused at home
- Help for parents with a new baby

Leicestershire’s Children’s Centres work with nearly 20,000 people a year.
Youth Offending Service and Community Safety (YOS)

YOS works to prevent young people from getting into trouble with the law.

They work with young people who are likely to be anti-social.

They work hard with young people so they don’t start to break the law.

YOS work with about 450 young people a year.

The Community Safety Team works to keep communities safe.

They focus on reducing hate crime and abuse in the home.
Early Help Information Support and Assessment (EHISA)

EHISA looks at every child or family who needs support.

They see about 400 people a month.

They also:

- Help some parents to manage their child’s behaviour
- Support some children and young people with mental health difficulties
- Help to find services for children with special educational needs and disabilities
- Involve children and young people in making the service better
The new service

Principles

The new 0-19 service would focus on providing support to the most vulnerable families.

The new service should:

• Have professionals that work together with:
  • Very young children aged 0-5
  • Children with special educational needs and disabilities
  • Young people who could get involved in anti-social behaviour and crime
  • School-aged children
  • Teenage children

• Put children and young people at the heart of their work

• Look at the family as a whole

• Focus on families who are have the most difficult challenges
How we plan to work

We want to provide the right support for each individual person or family.

We will provide information and advice from a new, better website.

We will run:

- Drop in sessions - where people can get advice and help
- Group work - Where people with similar problems can work and help each other
- Family Support Workers - who will help families in their home

We will also have:

- Specialist social workers
- Specialist workers supporting young people who have got into trouble with the law
Where?
We plan to deliver the service from 5 Hubs and 10 Family Support Centres.
These will be at:

Hubs
A - Mountfields Lodge Youth Centre
B - Greenhill Youth Centre
C - Hinckley East
D - Wigston Magna
E - Venture House Youth Centre
Family Support Centres
1 - Northern Parishes (Castle Donington)
2 - Measham
3 - Coalville
4 - Shepshed
5 - Loughborough West
6 - Thurmaston
7 - Earl Shilton
8 - Huncote
9 - Lutterworth
10 - Market Harborough
We will use community venues for many of the drop-in sessions and group work.

We will look for other ways to use the buildings that we won’t be needing. These could be used by:

- Nursery groups
- Schools
- Community Groups
For more information

If you need more information about these plans please contact us on:

Telephone: 0116 305 3416

Email: earlyhelpreview@leics.gov.uk