## Concessionary Travel



# Application Form for Concessionary Travel Pass for older people resident in Leicestershire

(excluding Leicester City)

Residents of Leicester City can obtain a form from Leicester City Council Customer Services Centre - 0116 454 1000 www.leicester.gov.uk

#### What benefits will I get from my travel pass?

## Free bus travel (English National Concessionary Travel Scheme).

Your pass will enable you to travel free on local buses in all parts of England, between 9.30am and 11.00pm on Monday to Friday and all day at weekends and bank holidays. The pass can also be used at these times on Leicester Park & Ride services to obtain a reduced concessionary fare (not free travel), see www.leicesterparkandride.co.uk for details.

## How do I apply and how long will it take to get my pass?

Eligibility - From 6th April 2010, the statutory age of eligibility for a pass changed in line with changes to the women's qualifying age for state pension, see below. The dates are the same for both men and women.

If you were born prior to 6th April 1960 you will become eligible for an older person's bus pass on your 66th birthday. If you were born on or after 6th April 1960, search for "Apply for an older person's bus pass" on the government website at **www.gov.uk**.

You may submit your application 4 weeks prior to your 66th birthday. Applications submitted before this date cannot be held before this time.

You can apply online at www.leicestershire.gov.uk/roads-and-travel/buses-and-public-transport/older-persons-bus-pass, or complete the form overleaf and send it to the address shown with a photograph of the size and standard for a passport. The photograph needs to be taken against a solid grey or white background with facial features unobscured. You will also need to send a photocopy (which will not be returned) of an official document showing your name and date of birth.

At our busiest times it can take us up to 28 days (4 weeks) to process the applications we receive.

#### IMPORTANT INFORMATION

Only the pass most recently issued to you is valid for travel. Therefore if you lose your pass and get a replacement, your original pass ceases to be valid, even if you later rediscover it. You are likely to be refused free travel if you present anything other than your most recent pass.

This pass is only valid for you; do not let another person use your pass. Your right to free travel is not transferable.

**Replacement pass -** You can obtain a replacement pass by calling the Customer Service Centre.

If you have any questions or require this information in an alternative version such as large print, on Braille, tape or help in understanding it in your language please contact the Customer Service Centre on **0116 305 0002**, Minicom number **0116 305 0007** or email us at **customerservices@leics.gov.uk** 

જો આપ આ માહિતી આપની ભાષામાં સમજવામાં થોડી મદદ ઇચ્છતાં હો તો 0116 305 0002 નંબર પર ફોન કરશો અને અમે આપને મદદ કરવા વ્યવસ્થા કરીશું.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਸਮਝਣ ਵਿਚ ਕੁਝ ਮਦਦ ਚਾਹੀਦੀ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0116 305 0002 ਨੰਬਰ ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ ਅਸੀਂ ਤੁਹਾਡੀ ਮਦਦ ਲਈ ਕਿਸੇ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਦਵਾਂਗੇ। এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন সাহায্যের প্রয়োজন হয়, তবে 0116 305 0002 এই নম্বরে ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

假如閣下需要幫助,用你的語言去明白這些資訊, 請致電 0116 305 0002,我們會安排有關人員為你 提供幫助。

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji w Twoim języku, zadzwoń pod numer 0116 305 0002, a my Ci dopomożemy.

### Leicestershire Concessionary Travel Pass for older people

#### Please use BLOCK CAPITALS

Title (Mr/Mrs/Miss/Ms/Mx/Other) Su	urname/Family Name
First Name(s) Da	ate of Birth
Address	
Postcode Te	elephone Number
Email address	
Leicestershire County Council may check this information against government approved sources	
to verify your identity.	
Please provide your previous address if you have lived somewhere else in the past 5 years.	
Address	
Po	ostcode
I declare that:	
All information given is correct to the best of my knowledge.	
I am resident in Leicestershire (not Leicester City) at the above address.	
☐ If I move out of Leicestershire, I will return my concessionary pass to Leicestershire County Council.	
☐ I understand that the Council may cancel my concessionary pass without notice if I become ineligible.	
Signed Da	ate
If signing on behalf of a person who is unable to complete and sign this form themselves, please provide	
your name and your relationship to the applicant or in	what capacity you  The data collected is in
are making the application.	accordance with current data protection legislation. Data will
Name	only be used for the purpose outlined in this leaflet. Please
Relationship to applicant	note that the key data may be provided aand administering public funds for the purpose of preventing and detecting fraud.

Please send this completed form, including proof of eligibility and photograph to:

Older Persons' Travel Scheme Leicestershire County Council County Hall Glenfield LEICESTER LE3 8ST

For information on how this data will be processed please see the Fair Processing Notices on our website at www.leicestershire.gov.uk/about-the-council/data-protection