

Leicestershire County Council Fair Processing Notice

This notice is to tell you about why we need your information and how we will handle it. This notice is for

CCTV in Smart Libraries

What information do we need from you?

CCTV will capture images in real time wherever the cameras are pointed, and these cameras capture footage of you whilst you are one the premises. Cameras have been situated both inside and outside the buildings.

CCTV will be in constant operation during Smart Library hours. This enables the premises to be remotely monitored to alert staff of any issues.

The 14 Smart Libraries in Leicestershire are; Ashby-De-La-Zouch, Birstall, Blaby, Broughton Astley, Coalville, Earl Shilton, Glenfield, Hinckley, Loughborough, Lutterworth, Oadby, Shepshed, Syston & Wigston. Please check your local library for details of Smart opening hours.

In the event of an emergency or incident, Leicestershire County Council staff will be able to contact and speak to you via an intercom system. No audio record of such conversations will be made.

Why do we need this?

We need to capture footage with surveillance cameras;

- To ensure the health and safety of employees and visitors to the sites
- To detect, prevent or reduce the incidence of crime
- To prevent and respond effectively to all forms of possible harassment and disorder
- To reduce the fear of crime
- To create a safer environment
- To provide emergency services assistance
- To assist with health and safety and other serious occurrences
- For The defence of the council or its employees with regards to legal or insurance claims.

Why are we allowed to process your information?

Data protection law allows us to process your information within certain conditions. In this case we are using as the lawful condition for us to do this:

- our legal obligations
- our legitimate interests

We also need an appropriate lawful reason to process sensitive data. In this case we are processing your sensitive personal data because:

- this is necessary as part of your employment or social security and protection law
- of substantial public interest

Who will we share this with?

Sometimes we need to share your information with others. We will only do this when it is necessary, or if we are required to do so by law. We do not plan to share it with anyone else or use it for anything else. When it is necessary, we may disclose footage to specific partners.

We may be asked to provide footage to assist the police with any criminal damage or their investigations. We may also be asked for footage from insurance companies should there be an incident involving car accidents or damage to cars parked on council premises. However, there is no planned regular or scheduled sharing of CCTV footage with any external organisations. Should this situation change, this fair processing notice will be updated and reissued, in order to keep you fully aware of how the Council plans to use CCTV footage which you may be captured in.

CCTV footage will only be processed internally by Council staff who are authorised to do so and any other departments where there is a legitimate and lawful reason for their involvement, such as HR colleagues in the event of an investigation.

From time to time CCTV on entry points to the Council premises may be used for monitoring purposes but at no time will individuals be the focus of this monitoring. Instead it may be used to see if there are any issues with security or access.

How will we keep it secure?

We will take all reasonable steps to prevent the loss, misuse or alteration of your personal information. Only the people who need to see your personal information will be allowed access to it. We will not send your information outside of the UK/ Europe.

How long will we keep it for?

We will only keep this information for as long as necessary or as the law requires. For this service that would normally be up to 28 days at which point it will be automatically overwritten by the system. Some footage, however, may be overwritten sooner than this.

Any footage which is pulled from the system for official purposes will be subject to departmental retention schedules. For example, if footage is required for HR purposes, then it will be kept in line with HR retention timescales, you can request that information from them directly.

What if something changes?

If we need to change something like who we want to share this information with, we will contact you to let you know.