

Site rules

1. You must be in receipt of a confirmed booking slot to be allowed on site.
2. We reserve the right to refuse entry to the site if you attend outside of your booking slot.
3. You will not be allowed entry on site by foot to dispose of your waste items.
4. **Do not** enter the Recycling and Household Waste Sites if you or a member of your household is displaying symptoms of COVID-19 (www.nhs.uk/conditions/coronavirus-covid-19/).
5. Social distancing measures are in place on site for the safety of you and our staff.
6. Site users must follow the instructions of the site staff at **all** times.
7. This site is ONLY for the depositing of household waste and certain non-household wastes subject to the payment of applicable charges. For waste types currently accepted at the sites please visit www.leicestershire.gov.uk/waste.
8. If you have waste that you suspect or is contaminated with COVID-19 material, please ensure that it is double bagged and has been kept for at least 72 hours before depositing it on site.
9. All waste shall be deposited in the areas or containers designated for that particular type of waste or as directed by site staff.
10. Other types of waste will not be accepted or will be disposed of with the non-recyclable waste.
11. No physical assistance can be given by site staff.

12. If you cannot safely lift your items of waste from your vehicle, please bring a member of your household with you to help unload. A maximum of 2 adults will be allowed out of the vehicle. No children or pets allowed out of vehicles at any time. Please do not leave your vehicle until it is necessary to get out.
13. The permit scheme is suspended until further notice. Vans and cars with trailers will only be accepted within certain times. Please refer to the website for the most up to date information www.leicestershire.gov.uk/waste. All such vehicles constructed, intended or adapted for the carriage of goods are considered to be a van and are not permitted to enter the site for the purpose of depositing waste outside of this period.
14. The decision of site staff is final.
15. You are advised that suitable footwear and gloves should be worn whilst using the site and unloading your waste.
16. No smoking or vaping allowed on site.
17. Physical or verbal abuse of site staff will not be tolerated. Appropriate action will be taken against offenders. Body Worn Cameras are in operation at the sites.