

## RECYCLING HOUSEHOLD WASTE SITES CONDITIONS OF ACCESS AND USE

## ADMISSION TO THE SITE IS CONDITIONAL UPON ACCEPTING THESE CONDITIONS

- 1. Do not enter the Recycling and Household Waste Sites if you or a member of your household is displaying symptoms of COVID-19 (<u>www.nhs.uk/conditions/coronavirus-covid-19/</u>).
- 2. Users must be in receipt of a confirmed booking slot to be allowed on site. All booking confirmations must be available for inspection on request prior to admission to the site.
- 3. You will not be allowed entry on site by foot to dispose of your waste items.
- 4. Social distancing measures are in place on site for the safety of user and LCC staff and must be adhered to at **all** times. If you do not comply with social distancing guidance, you will be asked to leave and the site may have to close temporarily
- 5. For the safe use of the site all users must comply with all instructions or directions of the authorised site management and/or LCC staff at **all** times.
- 6. All site safety notices and site rules should be complied with and if in any doubt users should stop the activity and seek direction from a member of the site staff. Failure to comply with the above and any other condition or requirement may result in users being required to leave the site and refused further access.
- 7. LCC is not liable for any liabilities howsoever arising resulting from access and/or use of this site by a site user and/or the operation of this site provided that LCC only excludes or limits its liability to the extent permitted by law and in particular does not exclude or limit its liability for death or personal injury or damage to property belonging to site users caused by the negligence of LCC, its employees and agents.
- 8. This site is ONLY for the depositing of household waste and certain non-household wastes subject to the payment of applicable charges. For waste types currently accepted at the sites please visit <u>www.leicestershire.gov.uk/waste.</u>
- 9. Where charges are applicable, LCC reserve the right to alter the charge rates at any time without any prior notice.
- 10. If you have waste that you suspect or is contaminated with COVID-19 material, please ensure that it is double bagged and has been kept for at least 72 hours before depositing it on site.
- 11. All waste shall be deposited in the areas or containers designated for that particular type of waste or as directed by site staff. No assistance will be given by site staff. If you cannot safely lift your items of waste from your vehicle, please bring a member of your household with you to help unload. A maximum of 2 adults will be allowed out of the vehicle. No children or pets allowed out of the vehicles at any time. Please do not leave your vehicle until it is necessary to get out.
- 12. Persons entering the site agree to give site staff unrestricted access to view and/or inspect the waste intended to be deposited for the purpose of ascertaining whether the waste is as

listed above and assess any charge to apply. The decision of the site staff shall be final. If a site user disagrees with the site staff's assessment of whether waste is acceptable, the volume of waste and/or charges applicable, then LCC reserves the right to require the site user to leave the site without depositing waste.

- 13. The permit scheme is suspended until further notice. Vans and cars with trailers will only be accepted within certain times. Please refer to the website for the most up to date information <u>www.leicestershire.gov.uk/waste</u>. All such vehicles constructed, intended or adapted for the carriage of goods are considered to be a van and are not permitted to enter the site for the purpose of depositing waste outside of these periods.
- 14. Any complaints regarding this site or its operation should be made by: visiting the LCC website <u>www.leicestershire.gov.uk</u> **OR** calling LCC Customer Service Centre 0116 305 0001