



Leicestershire County Council  
County Hall  
Glenfield  
Leicester  
LE3 8RA

19/10/21

Dear Sirs,

**Leicestershire County Council – Bus Service Improvement Plan**

In response to *Bus Back Better*, the National Bus Strategy for England, Leicestershire County Council has consulted with us in developing a Bus Service Improvement Plan (BSIP). The BSIP recognises the cross-boundary nature of many services, in particular those into the Leicester City Council area, and we would encourage Leicestershire County Council to continue to build upon this relationship in detailed development and delivery of the BSIP measures.

We believe that the BSIP document created in partnership between the Council, ourselves, and other operators creates an exciting opportunity to deliver an integrated and inclusive transport network across Leicestershire, sustaining the existing level of service, and better connecting places, communities and economic assets within the region and beyond.

A focus on public transport will prioritise investment in a sustainable future, supporting a green recovery from Covid-19 and tackling the climate emergency through the decarbonisation of the transport sector.

Arriva fully support Leicestershire County Council's BSIP and the measures contained within it. As a major bus operator we are making every effort to regrow customer demand following the pandemic, and we welcome the future funding from DfT to help support that recovery and build upon it to deliver the BSIP's ambitious targets on patronage growth, reliability, punctuality, journey times and overall passenger satisfaction.

Kind regards

A handwritten signature in black ink, appearing to read 'Andrew Godley'.

**Andrew Godley**  
Commercial Director

**Arriva Midlands**  
Westmoreland Avenue  
Thurmaston  
Leicester  
LE4 8PH

Tel 0116 264 0400  
Fax 0116 260 8620

[www.arrivabus.co.uk](http://www.arrivabus.co.uk)

28 October 2021

### **Leicestershire County Council – Bus Service Improvement Plan**

I can confirm that Leicestershire County Council has consulted with us extensively as it has developed its Bus Service Improvement Plan (BSIP) in response to the National Bus Strategy. I also understand that there has been extensive consultation with a wide range of other stakeholders and neighbouring Local Transport Authorities.

During the development of the BSIP there have been a number of Bus Operator meetings where measures and targets have been discussed and agreed, and all operators have been provided with the opportunity to comment on these.

We believe that the BSIP developed in partnership between the Council, ourselves, other operators and stakeholders creates an exciting opportunity to build "bus back better", and through collaborative working will result in a step change in service provision helping to deliver passenger growth and increased levels of customer satisfaction over its lifetime.

**trentbarton** fully support Leicestershire County Council's BSIP and the measures contained within it. As a business we are making every effort to regrow customer demand following the pandemic, and we welcome the future funding from DfT to help support that recovery.

Yours sincerely

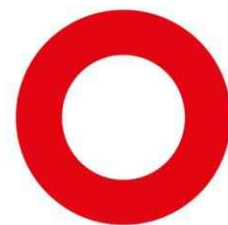


Tom Morgan  
Group Commercial Director  
**trentbarton**



Mansfield Road, Heanor, Derbyshire DE75 7BG  
**[www.trentbarton.co.uk](http://www.trentbarton.co.uk)**

Trent Motor Traction Company Ltd registered in England no.131912  
Barton Buses Ltd registered in England no.2347412  
registered office as above



**RE: LEICESTERSHIRE COUNTY COUNCIL – BUS SERVICE IMPROVEMENT PLAN**

In response to the National Bus Strategy for England, 'Bus Back Better' Leicestershire County Council has developed a Bus Service Improvement Plan (BSIP) with full consultation and support of all bus operators within the county.

Centrebus fully supports Leicestershire County Council's BSIP and the measures contained within it. As a bus operator in Leicestershire, we are making every effort to recover from the Covid Pandemic, we welcome the funding from DfT to help with the recovery and deliver significant improvements to bus services in Leicestershire and help deliver our ambitious targets on patronage growth, reliability, punctuality, journey times and overall passenger satisfaction.

Kind Regards

*Andy Cook*

Andy Cook  
Bus Network Manager  
Centrebus & High Peak Buses

28 October 2021

### **Leicestershire County Council – Bus Service Improvement Plan**

I can confirm that Leicestershire County Council has consulted with us extensively as it has developed its Bus Service Improvement Plan (BSIP) in response to the National Bus Strategy. I also understand that there has been extensive consultation with a wide range of other stakeholders and neighbouring Local Transport Authorities.

During the development of the BSIP there have been a number of Bus Operator meetings where measures and targets have been discussed and agreed, and all operators have been provided with the opportunity to comment on these.

We believe that the BSIP developed in partnership between the Council, ourselves, other operators and stakeholders creates an exciting opportunity to build “bus back better”, and through collaborative working will result in a step change in service provision helping to deliver passenger growth and increased levels of customer satisfaction over its lifetime.

**Kinchbus** fully support Leicestershire County Council's BSIP and the measures contained within it. As a business we are making every effort to regrow customer demand following the pandemic, and we welcome the future funding from DfT to help support that recovery.

Yours sincerely



Tom Morgan  
Group Commercial Director  
**Kinchbus**



Unit 3, Sullivan Way, Loughborough, LE11 5QS

**[kinchbus.co.uk](http://kinchbus.co.uk)**

01509 260104

Registered in England No. 2116469 as Kinchbus Limited,  
Mansfield Road, Heanor, Derbyshire DE75 7BG

28 October 2021



First Leicester  
Abbey Lane  
Leicester  
LE4 0DA  
[www.firstbus.co.uk](http://www.firstbus.co.uk)

Nick Ayland  
Integrated Transport Planning  
1st Floor, 1 Broadway  
Nottingham  
NG1 1PR

Dear Nick

### **Leicestershire East Bus Service Improvement Plan**

I am very pleased to support the submission of the Leicestershire Bus Service Improvement Plan Bus Service Improvement Plan.

The Leicestershire market is an important part of the wider First Bus operation. Local partners have worked closely together to ensure services operated for key workers throughout the pandemic.

We have locally been working for some time on the delivery of many of the elements which were subsequently contained within the Government's National Bus Strategy. We have worked closely with Leicestershire Authority to develop this Plan participating in workshops, reviewing content and endorsing proposals. The Bus Service Improvement Plan is therefore a product of close collaboration with Leicestershire.

This is a customer focused plan and First Leicester will play its part in delivering a transformation for bus passengers in our region. The Plan represents a healthy level of ambition.

First Bus are nationally and locally implementing a range of successful schemes to enhance the bus offer for passengers:

- We have committed to achieve a 100% zero emission bus fleet by 2035, buying our last diesel buses in 2022.
- We have transformed our emissions performance, with over 80% of our local fleet now Euro VI or better.
- We are embracing the rollout of multi-operator capped ticketing nationally and are playing a key role in delivering of England-leading schemes.
- We will be leveraging our proven digital capabilities to partner our local authorities as they develop App, DRT and MaaS solutions.



First Leicester CityBus Limited  
Registered in England number 2000072  
First Leicester, Abbey Lane, Leicester, LE4 0DA

We therefore commend this BSIP to the Department and look forward to continuing to work in partnership to ensure its delivery.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Nigel Eggleton', with a large, sweeping flourish extending to the right.

**Nigel Eggleton**  
**Managing Director First South Yorkshire and Midlands**

Leicestershire County Council  
County Hall  
Glenfield  
Leicester  
LE3 8RA

19<sup>th</sup> October 2021

To whom it may concern

### **Letter of Support to the Leicestershire County Bus Service Improvement Plan**

We are pleased to submit this letter of support accompanying the Leicestershire County Council Bus Service Improvement Plan (BSIP). Bus operators worked in partnership with Leicestershire County Council in developing the BSIP. We believe that the vision for improving bus services presented in the Leicestershire BSIP complements the Government's aim to transform bus services.

Whilst we are only a minor operator in the county, we believe that the ambitions set out in the Leicestershire BSIP will help reduce the reliance on the private car for travel, increase the mode share for bus travel, reduce congestion on the local highway network and counter the adverse impacts on the environment, whilst providing inclusive access to education, employment and leisure opportunities across Leicestershire and further afield.

Alongside Leicestershire County Council, we look forward to receiving the response of the Department for Transport setting out how much of the £3billion funding associated with the National Bus Strategy will be allocated to Leicestershire.

Yours sincerely

**Patrick Stringer**  
Commercial Director

19<sup>th</sup> October 2021

**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

Confirmation of support for Leicestershire Bus Service Improvement Plan

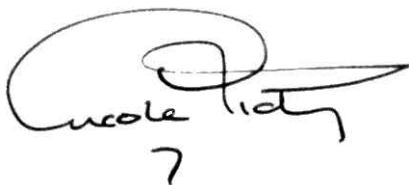
This is to confirm that we have been engaged with Leicestershire County Council in the process of developing the Leicestershire Bus Service Improvement Plan (BSIP), and are supportive of its content.

Nottingham City Transport has worked in partnership with the Local Authority for many years to offer a long distance service from Nottingham to Loughborough (service 1) providing low emission buses which are fully DDA compliant and offer free WIFI for customers.

This service also features audio and visual next stop announcements and contactless ticketing options.

We look forward to continue this partnership approach in the delivery of the BSIP.

Yours sincerely,



Nicola Tidy  
Strategic Projects Manager  
NCT



**Lower Parliament Street | Nottingham | NG1 1GG**

Please note NCT operate an automatic switchboard reception, when calling or visiting please use the extension number quoted above.

Registered in England No. 2004967





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Hatfield AL10 9BS

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[www.unobus.info](http://www.unobus.info)

8 October 2021

To whom it may concern,

**Leicestershire County Council – Bus Service Improvement Plan**

In response to the National Bus Strategy for England, 'Bus Back Better', Leicestershire County Council has developed a Bus Service Improvement Plan (BSIP) with full consultation and support of bus operators within the county.

Uno fully supports Leicestershire's BSIP and the measures contained within it. As a bus operator in the county, we are making every effort to recover from the Covid Pandemic, we welcome the funding from DfT to help with the recovery and deliver significant improvements to bus services in Luton and help deliver our ambitious targets on patronage growth, reliability, punctuality, journey times and over passenger satisfaction.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ed Cameron', written in a cursive style.

**Ed Cameron** CMILT  
Commercial Manager

registered office

Universitybus Limited  
University of Hertfordshire  
College Lane  
Hatfield AL10 9AB

registered in England & Wales  
02350582

THE UNIVERSITY BUS FOR EVERYONE

Date: 12-10-2021  
Ref: Leics CC BSIP

Dear Sir/Madam

Confirmation of support for Leicestershire Bus Service Improvement Plan

This is to confirm that Vectare Ltd have been engaged with Leicestershire County Council in the process of developing the Leicestershire Bus Service Improvement Plan (BSIP) and are fully supportive of its content.

Yours sincerely



**Adam Hemingway**  
Commercial Manager  
Vectare Ltd

**VECTARE /**  
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Loughborough University,  
Loughborough,  
LE11 3QF

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