

Our ideas to change day services

What do you think?



easy
read

Contents

Page

Introduction	3
Day services in Leicestershire	4
Why change?	7
About you	10
Our ideas for change	12
Other comments	20
More about you	22
Thank you	26



In this easy read document, difficult words are in **bold**. We explain what these words mean in the sentence after they have been used.



Some words are [blue and underlined](#). These are links which will go to another website which has more information.

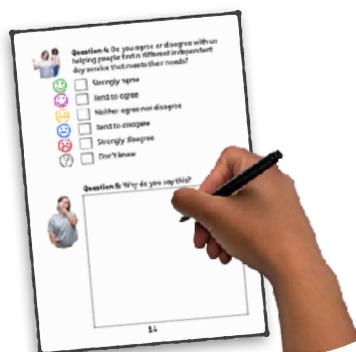
Introduction



Leicestershire County Council has some ideas for changes to day services that are run by the council.



We want to know what you think about these ideas.



Please tell us what you think by answering the questions.



We need your answers by Tuesday, 26 October 2021.

Day services in Leicestershire



Day services in Leicestershire are also called Community Life Choices (CLC).

They are a safe place where adults with health needs or a disability can get support.



We currently pay for about 1,000 people to have a day service.



Independent services

Many of the day services are run by an independent organisation or company.

Some people pay for these services from the money they get in a **direct payment**.



A **direct payment** is money you get from the council to pay for the services you need.



There are many different types of services that you can choose from.



You can choose the times that you go to the service to suit you.



Services run by the council

Some of the day services are run by the council, these are services we want to talk about.



These services are run from 10 different centres in Leicestershire.



You can be in a group or have 1-to-1 support.



You can work on arts and crafts and go out into the community.



The services affected by these ideas

The services affected by these ideas are:



- Bridgeview in Melton Mowbray

- The Trees in Hinckley

- Coalville Community Resource Centre



- Hood Court in Ashby

- Roman Way in Market Harborough

- Timber Street in South Wigston



- Carlton Drive & Blaby Base in Wigston and Blaby

- Victoria & Carnegie Centre Community Life Choices in Loughborough

Why change?



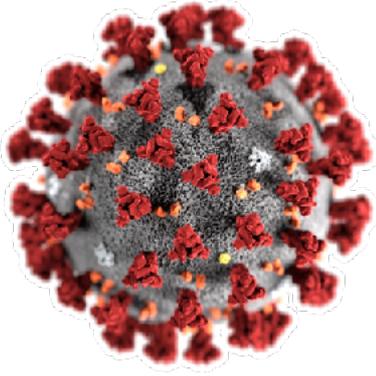
Fewer people are coming to day services run by the council.



Recently people have been finding better ways to get the support they need.



Finding ways to improve the options for people with more complicated disabilities.



COVID-19

COVID-19 is also called Coronavirus. It is an illness that is spreading around the world. It can affect your lungs and breathing.



It has not been safe to run many of the day services during the last 18 months because of COVID-19.



Some people have moved to other, independent services.



Our current service

We now have just 112 people using council run centres.



Of these people:

- about a third have come back to the centres



- a small number are getting support in their own homes



- about 2 thirds are getting a weekly phone call to check they are okay.

Too expensive

With fewer people coming into the centres, it is now too expensive for us to run the service.



We have to think about the best way to use our money to support people.

About you



Question 1: Are you...

someone who goes to a day centre run by the council



someone who gets a day service from an independent organisation or company



a family member or carer of someone who goes to a day centre run by the council



a family member or carer of someone who gets a day service from an independent organisation or company



a member of the public



a member of staff at a council day service



a member of staff at an independent day service



another type of care professional

other - please say

Our ideas for change



1. The council would stop providing long term day services



Instead we would focus on:

- helping people who are in a crisis



- helping people who want to become independent.



We would work with the 112 people to help them to find a different independent day service that meets their needs.



Question 2: Do you agree or disagree with us stopping long term day services run by the council?



Strongly agree



Tend to agree



Neither agree nor disagree



Tend to disagree



Strongly disagree



Don't know



Question 3: Why do you say this?



Question 4: Do you agree or disagree with us helping people find a different independent day service that meets their needs?



Strongly agree



Tend to agree



Neither agree nor disagree



Tend to disagree



Strongly disagree



Don't know

Question 5: Why do you say this?





Question 6: What else should the council do to help people move to a new service?

A large, empty rectangular box with a thin black border, intended for writing an answer to the question above.

2. Have a list of independent services for people



We are thinking of creating a list of companies and organisations that provide good support services for people.



We would help these organisations and companies provide more and different types of services.



We will look for more organisations and companies to provide services.



We want people to have more choice.



Question 7: Do you agree or disagree with us creating a list of organisations and companies that can provide more and different types of services?



Strongly agree



Tend to agree



Neither agree nor disagree



Tend to disagree



Strongly disagree



Don't know

Question 8: Why do you say this?



Keeping safe from COVID-19



During the last 18 months, many people have not been able to go to their usual day service.



Instead we have been helping people in different ways, like:

- using video calls to help people



- helping people to get outside into the community, rather than having to go to a building.



Question 9: Do you agree or disagree that COVID-19 has meant you are thinking of different ways to have a day service?



Strongly agree



Tend to agree



Neither agree nor disagree



Tend to disagree



Strongly disagree



Don't know



Question 10: Why do you say this?

Other comments



Question 11: What do you like most about the council's own day services? What should we carry on doing?



Question 12: How will these ideas affect you? What could we do to make these changes better for you?



Question 13: Do you have any other comments?

More about you



Please answer these questions to check that we hear from all the different communities in Leicestershire.

Question 14: Are you..



Male

Female

I prefer to use my own word



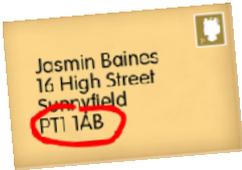
Question 15: Are you the same gender as the one you were given at birth?

Yes

No

Question 16: How old are you?





Question 17: What is your full postcode?



Question 18: Are you a carer of a person aged 18 or over?

Yes

No



Question 19: Do you have a long lasting illness or disability?

Yes

No



Question 20: are you...

White

Mixed

Asian

Black

Other ethnic background



Question 21: What is your religion?

- No religion
- Christian
- Buddhist
- Hindu
- Jewish
- Muslim
- Sikh
- Other



Question 22: Do you work for Leicestershire County Council?

- Yes
- No

Question 23: Are you...



Bisexual - you are attracted to both men and women

Gay - you are a man and attracted to men

Heterosexual or straight - you are attracted to the opposite sex

Lesbian - you are a women and attracted to women

Other

Thank you



Thank you for saying what you think.

Please now send your answers back to us at:



In-house CLC Consultation,
Business Support Team Room 600,
Leicestershire County Council,
Have Your Say,
FREEPOST NAT 18685,
Leicester
LE3 8XR

You don't need to put a stamp on the envelope.



We need your answers by Tuesday 26 October 2021.

For more information

If you need any more information please contact us by:

- phone: 0116 305 5233
- email:
CLC-Consultation@leics.gov.uk



Easy Read by easy-read-online.co.uk